

# EMERGENCY TREATMENT & SAFETY PROTOCOLS: Covid-19



## AMHERST VILLAGE DENTAL

In response to the current COVID-19 crisis, we want to take this opportunity to inform our patients of our Current Protocols for treatment. We will be putting these in place to continue to protect the health and wellbeing of staff, patients, and the communities we serve.

We're continually referring to CDC and WHO as resources, and adhering to our professional organization, the ADA, as our guides through this situation. We are also monitoring the COVID-19 Pandemic as it evolves – locally, nationally, and globally. In order to prevent the further spread of this infectious disease.

We believe it is our duty to implement temporary policies (which may become permanent) to reduce the risk of transmission at this time. **At this time, we are only seeing Emergency related-patients on a limited, case-by-case basis.** [We will be re-evaluating this policy as things develop on a bi-weekly basis]. During this time, however, Dr. Ang is available by phone for FREE consultations, so feel free to call and ask for a call back if you have any questions or concerns. [*We are opening this up to non-patients of record as well, so if you have friends or family who need to run something by us, please let us know and we'd be happy to help as we are able*]. \* *Additionally, we have a new VIRTUAL CONSULT WITH DR ANG – option on our website now (top menu bar) – [www.AmherstVillageDental.com](http://www.AmherstVillageDental.com).*

### **Emergency Patient Criteria:**

- Facial Infection / Swelling
- Facial / Tooth Trauma
- Severe Dental Pain NOT controlled by antibiotics or analgesic medication

*\*Determination over the phone will be required to identify if treatment is needed in office.*

### **Treatment may be postponed if:**

- The patient's temperature is over 99 degrees
- Loss of taste or smell (potential early indicators)
- You or someone in direct contact has travelled in the last 14 days
- You have a cough, shortness of breath or tightness in your chest
- Or suspect you or someone of direct contact may have/has COVID-19

We would like you to know; our team will also be following the same above criteria to help keep you safe, should the need for treatment arise. These parameters are in place as our facility is not properly equipped to treat what could be and active case of COVID-19.

We appreciate your understanding during this time. We are doing our best to ensure the safety of our staff, and our community, in doing our part to prevent the spread. Please do not hesitate to contact us as needed.

Dr. Ang is available for Dental Consults by phone. If this interests you – please let us know by leaving a message (603-673-5510) or sending an email to [frontdesk@angdmd.com](mailto:frontdesk@angdmd.com)

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